9th Annual Medicine Quality Summit -
The Journey Continues

Saturday, September 28, 2019
7:00 am - 12:00 pm
Tinkham-Veale University Center
11038 Bellflower Road
Cleveland, Ohio 44106

Parking: 11172 East Boulevard - enter the garage (Campus Center Parking Garage Lot S-29 Underground) - follow signs to Tinkham-Veale University Center; go left into large parking area; entrance will be marked with Tinkham-Veale logo on a set of grey doors; take steps or elevator to the second floor.

Upon registering, attendees will be given a parking voucher. Give voucher to gate attendant upon leaving to waive parking fees.

7:00am – 7:30am  Registration and light breakfast
7:30am – 7:45am  Introductions  Robert A. Salata, MD, FACP, FIDSA
                     Professor and Chairman, Department of Medicine

7:45am – 8:45am  Keynote Presentation:  Jonathan Ripp, MD, MPH
                     Physician Well-Being: Threats,  Senior Associate Dean for Well-Being and Resilience
                     Consequences, and Solutions  Chief Wellness Officer
                     Mount Sinai Health System
                     Icahn School of Medicine at Mount Sinai

8:45 am – 9:45 am  Keynote Presentation:  William Brien, MD
                     The University Hospitals Quality  Chief Quality Officer & Chief Medical Officer
                     Institute Journey: Pursuing a University Hospital System
culture of quality and safety

9:45 am – 10:00am  Break
10:00 am – 11:00am  Breakout Sessions  A Roadmap for Communication During Serious Illness and End of Life
                      Kenneth Rosenfeld, MD; Rab Razzak, MD; Beth McLaughlin, MD
                      Advances in Management for Type 1 and Type 2 Diabetes
                      Nadine El Asmar, MD; Jamie Wood, MD; Faramarz Ismail-Beigi, MD
                      Engaging Patients During a Busy Clinical Practice
                      Joan Zoltanski, MD; Chrissie Blackburn, Principal Advisor

11:00 am – 11:10 am  Break
11:10 am – 12:00pm  Discussion Panel  Panelists: Goutham Rao, MD; William Brien, MD; Kenneth Rosenfeld, MD; Rab Razzak, MD;
                     Beth McLaughlin, MD; Nadine El Asmar, MD; Jamie Wood, MD; Faramarz Ismail-Beigi, MD;
                     Joan Zoltanski, MD; Chrissie Blackburn, Principal Advisor

ACCREDITATION
This activity has been approved for AMA PRA Category 1 Credit™

CREDIT FOR THE UH SPONSORED PHYSICIAN PROGRAM
University Hospitals designates this educational activity for a maximum of 4 hours of "Live" Clinical Risk Management Education credit for those physicians participating in the UH Sponsored Physician Program.
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| **OBJECTIVES** | • Describe common drivers of physician burnout  
• List a number of personal and professional consequences of physician burnout  
• Consider and discuss some potential solutions that promote physician well-being |

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| **OBJECTIVES** | • Relate to and engage in quality and safety improvement  
• Identify and manage real problems in our health care system  
• Recognize the need for change and to remove barriers to improvement |

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| **OBJECTIVES** | • Discuss patients that would benefit from primary palliative care in early stages and late stages  
• Recognize how early palliative care would impact the patient's plan of care throughout the disease process  
• Describe a framework for a meaningful GOC discussion  
• Identify the difference between Palliative Care and Hospice |

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| **OBJECTIVES** | • Identify new technologic approaches to the management of diabetes  
• Recognize how newer medications are altering our approach to managing Type 2 diabetes |

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<th>LEADERSHIP PANEL DISCUSSION</th>
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| **PRESENTERS** | Moderator: Robert Salata, MD, FACP, FIDSA  
Panelists: Goutham Rao, MD; William Brien, MD; Kenneth Rosenfeld, MD; Rab Razzak, MD; Beth McLaughlin, MD; Nadine El Asmar, MD; Jamie Wood, Faramarz Ismail-Beigi, MD; MD; Joan Zoltanski, MD; Chrissie Blackburn, Principal Advisor |
| **OBJECTIVES** | • Discuss and clarify questions and issues on end of life care, diabetes management, and patient and family experience and engagement. |