

Presented by:



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9th Annual Medicine Quality Summit - The Journey Continues

***Saturday, September 28, 2019
7:00 am - 12:00 pm
Tinkham-Veale University Center***

11038 Bellflower Road
Cleveland, Ohio 44106

Parking: 11172 East Boulevard - enter the garage (Campus Center Parking Garage Lot S-29 Underground) - follow signs to Tinkham-Veale University Center; go left into large parking area; entrance will be marked with Tinkham-Veale logo on a set of grey doors; take steps or elevator to the second floor.
Upon registering, attendees will be given a parking voucher. Give voucher to gate attendant upon leaving to waive parking fees.

7:00am – 7:30am	Registration and light breakfast	
7:30am – 7:45am	Introductions	Robert A. Salata, MD, FACP, FIDSA Professor and Chairman, Department of Medicine
7:45am – 8:45am	Keynote Presentation: Physician Well-Being: Threats, Consequences, and Solutions	Jonathan Ripp, MD, MPH Senior Associate Dean for Well-Being and Resilience Chief Wellness Officer Mount Sinai Health System Icahn School of Medicine at Mount Sinai
8:45 am – 9:45 am	Keynote Presentation: The University Hospitals Quality Institute Journey: Pursuing a culture of quality and safety	William Brien, MD Chief Quality Officer & Chief Medical Officer University Hospital System
9:45 am – 10:00am	Break	
10:00 am – 11:00am	Breakout Sessions	A Roadmap for Communication During Serious Illness and End of Life Kenneth Rosenfeld, MD; Rab Razzak, MD; Beth McLaughlin, MD Advances in Management for Type 1 and Type 2 Diabetes Nadine El Asmar, MD; Jamie Wood, MD; Faramarz Ismail-Beigi, MD Engaging Patients During a Busy Clinical Practice Joan Zoltanski, MD; Chrissie Blackburn, Principal Advisor
11:00 am – 11:10 am	Break	
11:10am – 12:00pm	Discussion Panel	Panelists: Goutham Rao, MD; William Brien, MD; Kenneth Rosenfeld, MD; Rab Razzak, MD; Beth McLaughlin, MD; Nadine El Asmar, MD; Jamie Wood, MD; Faramarz Ismail-Beigi, MD; Joan Zoltanski, MD; Chrissie Blackburn, Principal Advisor

ACCREDITATION

This activity has been approved for AMA PRA Category 1 Credit™

CREDIT FOR THE UH SPONSORED PHYSICIAN PROGRAM

University Hospitals designates this educational activity for a maximum of 4 hours of "LIVE" Clinical Risk Management Education credit for those physicians participating in the UH Sponsored Physician Program.

OBJECTIVES - After attending this program participants should be able to:		
KEYNOTE PRESENTATION	TITLE	Physician Well-Being: Threats, Consequences, and Solutions
	PRESENTER	Jonathan Ripp, MD, MPH
	OBJECTIVES	• Describe common drivers of physician burnout • List a number of personal and professional consequences of physician burnout • Consider and discuss some potential solutions that promote physician well-being
KEYNOTE PRESENTATION	TITLE	The University Hospitals Quality Institute Journey: Pursuing a Culture of Quality and Safety
	PRESENTER	William Brien, MD
	OBJECTIVES	• Relate to and engage in quality and safety improvement • Identify and manage real problems in our health care system • Recognize the need for change and to remove barriers to improvement
BREAKOUT SESSIONS	TITLE	A Roadmap for Communication During Serious Illness and End of Life
	PRESENTERS	Kenneth Rosenfeld, MD; Rab Razzak, MD; Beth McLaughlin, MD
	OBJECTIVES	• Discuss patients that would benefit from primary palliative care in early stages and late stages • Recognize how early palliative care would impact the patient's plan of care throughout the disease process • Describe a framework for a meaningful GOC discussion • Identify the difference between Palliative Care and Hospice
	TITLE	Advances in Management for Type 1 and Type 2 Diabetes
	PRESENTERS	Nadine El Asmar, MD; Jamie Wood, MD; Faramarz Ismail-Beigi, MD
	OBJECTIVES	• Identify new technologic approaches to the management of diabetes • Recognize how newer medications are altering our approach to managing Type 2 diabetes
	TITLE	Engaging Patients During a Busy Clinical Practice
	PRESENTER	Joan Zoltanski, MD; Chrissie Blackburn, Principal Advisor
	OBJECTIVES	• Learn strategies to implement patient engagement opportunities to enhance the well-being of patients • Illustrate ways to improve patient communication • Describe patient engagement tactics that fit into a busy clinical setting
LEADERSHIP PANEL DISCUSSION	TITLE	Leadership Panel Discussion
	PRESENTERS	Moderator: Robert Salata, MD, FACP, FIDSA Panelists: Goutham Rao, MD; William Brien, MD; Kenneth Rosenfeld, MD; Rab Razzak, MD; Beth McLaughlin, MD; Nadine El Asmar, MD; Jamie Wood, Faramarz Ismail-Beigi, MD; MD; Joan Zoltanski, MD; Chrissie Blackburn, Principal Advisor
	OBJECTIVES	• Discuss and clarify questions and issues on end of life care, diabetes management, and patient and family experience and engagement.